

**JBMI Special Meeting  
Complaint Committee  
Moorage Office  
February 6, 2012**

Officers Present: Chuck Hindenburg, Berni Pilip, Ginny Sorem

Directors Present: Bruce Broussard, Ivan Karmel, Leonard Myers, Jerry Pekarul, Sher Shepps, Ron Schmidt

Moorage Management: Pam Pariseau

Members Present: 1613, 1627, 1987, 1895, 1973, 1975, 1991, 1995, 1999, 2003, 2007, 2035, 2045, 2051

Chuck Hindenburg opened the meeting at 6:35 PM.

Sher Shepps had point of order. She objected to the meeting. She said that there is nothing on agenda that could not be put on the Regular Board meeting agenda. Jerry Pekarul agreed as well as Ginny Sorem. Berni said that it has been her experience in the past ten months that the only way things have been accomplished is if a special meeting is called for a specific charge; otherwise, due to the amount of community input, issues do not get resolved at regular board meetings.

Michelle Tworoger also had a point of order. She raised the issue about no official business could be conducted because of attorney direction due to the lawsuit by the Recall Committee.

**Complaint Committee**

Ivan and members have met for a long meeting. Ivan said that they have circulated an email to the board. Ginny said she hadn't received one. Ivan said that if people didn't want to discuss, he wasn't interested in presenting it at this time. Ivan is willing to wait until folks are ready to discuss. Rick said they weren't prepared to go further, and they will take it up at the next meeting. Berni thought there was some good information to discuss. Ivan says there is no point and wonders whether it will be any different with a new board.

Amongst much bickering, Charlie Davis said, "you are all crazy" and walked out of the meeting

Ron Schmidt raised some questions to be discussed. He thought a term of six months on the committee was too short, and secondly, he asked for the term "abusive discretion" be defined for the lay person, and thirdly, he wanted a "anonymity" discussion. Ivan said that when the three people on the committee had met, they were sincere and wanted something that would last beyond them. The committee would not be entrenched, and they wanted to create a procedure where if people wanted to file a complaint, they would know what to do from square one all the way up to the appeal process. He asked Rick Pariseau to be on the committee because he wanted someone from the Recall Committee, and he asked Carol McFarland because she hasn't been identified with anyone, is a lawyer with about forty years experience, and has a sense of how decisions are made. Ivan doesn't even care if he is on the committee. They tried to create a process that would be fair, neutral, transparent, understandable, easy and quick. Ivan says the problem is that we are in a stalemate and some people just don't want business to be done.

John Heald told Ivan that they appreciate what is being done. Ivan asked Pam to give people copies of the document if they request it.

Ron Schmidt said our BOLI attorney said that there had to be an investigating process dealing with BOLI complaints. Sher had a one hour discussion with Elizabeth Schwartz and said that we

cannot disclose the findings of the investigation and we can only say that it is finished and we are satisfied with the results. She said that as a board we need to discuss what the investigation was for. Originally the investigator was to investigate the BOLI complaints, but since the Wood complaint was coming to an end, and the Harrison complaint was stalled, the board expanded the scope of the investigation at the November meeting. A potential BOLI complaint was investigated as well as a possible racial issue.

Jerry Pekrul said that there were 22 names that were to be investigated; Chuck responded saying that there were 22 conflicts of interest. Jerry asked why Chuck asked the investigator to investigate his wife. Chuck said he didn't know, but that he had given the investigator some "incident" files. Chuck said that according to Margaret Puckette, there was another potential BOLI complaint, which was one of the "files" investigated.

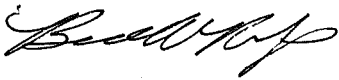
Lynette Pekrul said that Elizabeth Schwartz had said that Pekrul and Wirtz were being investigated. She said the original contract said only BOLI complaints, but Chuck said the "incident reports" were to be investigated. Rick Pariseau wanted the Complaint Committee with over 70 years of legal experience to investigate complaints. Ivan says it will happen because they had a nonpartisan effort, but it won't happen at this time. The committee needs to be empowered.

Lauren Heald put in a complaint and she hasn't heard anything. People have filed complaints and have heard nothing. In the past, they would have acknowledgement within 24 hours. John Heald said that most complaints do not have anything to do with assessments.

Barbara said that sometime in spring 2011, Chuck said that all complaints would go to him. Pam and Chuck agreed that there are 2 or 3 that had not been resolved and another 2 have come in. It was agreed that these would not be resolved until there is a new board.

Ginny suggested that we not expend any more funds on the investigator.

Respectfully Submitted,

A handwritten signature in black ink, appearing to read "Berni Pilip", written in a cursive style.

Berni Pilip  
Secretary